Didier Perrot 845 Lake St. San Francisco CA 94118

Jun 17th 2019

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

As a resident of San Francisco - a city you might think is well covered with broadband Internet offers, I rely on an alternative competitive provider.

My previous provider (AT&T) didn't propose fiber access at a reasonable price and - besides - the quality of their DSL service was VERY poor, with no incentive to make things better, and pricing totally out of proportions.

## Competitive providers brought

1/ a high-speed fiber alternative to my neighborhood

2/ a very competitive pricing, similar to the ones you can find in countries (e.g. in Europe) that have set in place a regulation on segments that have been built with tax payers' money but are difficult or impossible to replicate by competitive carriers

3/ a very good customer service, because they care

I'm currently using Sonic.

Don't break this.

Didier Perrot